

Sewage Rates and Billing

Applications for new service must be made in person at the Authority Offices.

Sewage bills are made to the property and not the individual. Therefore landlords and not tenants are responsible for the bills. Purchasing a property with outstanding bills or a municipal lien does not relieve the current owner of the bill.

Customers are billed monthly unless they are located in an area where a billing agreement has been established with the Authority.

Residents of mobile home parks are not billed directly by the Authority. The owner or the mobile home park is responsible for the billing, collection and payment of the sewage fees of the tenants. The park owners may set any rules regarding the payment of sewage bills that they deem prudent to insure their payment as they ultimately responsible for the payment of the bills.

Customer bills are mailed on or as close to the 15th of each month.

Due dates are noted on the bill as well as late charges and fees imposed after the due date. The due date is usually on or about the 4th of each month.

Service is billed for the previous month and not the current month.

The current general service rate for all areas except customers served by the Derry Borough Treatment Plant is \$17.40 per month plus any applicable debt service. This fee entitles the customer to discharge up to 3000 gallons per month. A fee of \$5.80 is charged for every 1000 gallons or part thereof that is discharged over the initial 3000.

Debt service varies by service area and is noted on the bill by the designation of DS. The current debt service for the McGee Run Service area is \$24.60 per month. For the K-O-E area, the debt service is \$12.60 per month. New Alexandria debt service is \$40.60.

The Authority allows the use of deduct meters in most service areas. A section regarding the acquisition, installation and rules governing deduct meters will be added to the website in the future.

Note: Under no circumstances is credit given for the filling of swimming pools or other large volume water uses without a deduct meter.

Specific questions regarding billing issues are handled by the business office during regular business hours.